

Sage MedWare

Sage MedWare System Requirements

This document describes requirements and recommendations for Sage MedWare in Windows environments. These requirements and recommendations cover hardware, software, and infrastructure necessary for installation and operation of Sage MedWare client workstations and servers.

Recommended Hardware

The following tables provide information about the recommended hardware for computers functioning as Sage MedWare client workstations and servers.

Sage MedWare Server

The server is a computer that contains files or application used by other computers. For Sage MedWare, this is the computer that contains the Sage MedWare program and data files.

Number of Users	Processor Speed	RAM	Hard Disk Space	Removable Storage	Network Interface
1-7	1.0 GHz	1 GB	15 GB available	CD-ROM	10/100 Mbps TCP/IP Network Interface Card
8+	2.0 GHz	2 GB	15 GB available	CD-ROM	10/100 Mbps TCP/IP Network Interface Card

Sage MedWare Client Workstations

The client workstation is a computer that connects to files or applications provided on another computer. For Sage MedWare, these are the computers connected to the server and used to run the Sage MedWare application.

Processor Speed	RAM	Hard Disk Space	Removable Storage	Network Interface
1.0 GHz	1 GB	2 GB available	CD-ROM	10/100 Mbps TCP/IP Network Interface Card

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Supported Operating Systems

The Sage MedWare client and Sage MedWare server can be installed and used on any of the following operating systems:

32-bit Operating Systems

- Windows 2000 Professional or Server with SP4
- Windows XP Professional with SP2
- Windows Server 2003 Standard or Enterprise with SP1
- Windows Vista Business or Ultimate (MedWare 7.6 or higher only.)
- Windows Server 2008 Standard or Enterprise (MedWare 7.6 or higher only.)
- Windows 7 Professional or Ultimate (MedWare 7.8 or higher only.)

64-bit Operating Systems

- Windows XP Professional with SP2 (MedWare 7.8 or higher only.)
- Windows Vista Business or Ultimate (MedWare 7.8 or higher only.)
- Windows Server 2008 Standard or Enterprise (MedWare 7.8 or higher only.)
- Windows 7 Professional or Ultimate (MedWare 7.8 or higher only.)

Connectivity

A persistent Internet connection is required on all computers. This connection is used for software updates, online claim submission, eligibility verification, and other external communication.

Network Requirements

When Sage MedWare is used in a client-server configuration, the client workstations and server machines must be connected via a TCP/IP network. Other network types are not supported. All network wiring must be Category 5 or better and if needed, 10/100 network switches should be used in place of 10/100 network hubs.

Printers

A laser printer connected via USB 2.0 is required for use with all Sage MedWare products. Inkjet, bubble jet and dot matrix printers are not recommended due to regulatory format and margin requirements.

Virus Protection Software

Business-class virus protection programs such as Symantec Endpoint Protection or McAfee Active Virus Defense are required for use with Sage MedWare. Some antivirus applications such as Trend Micro Housecall or Microsoft Security Essentials are intended for use on home computers and may negatively impact the performance of Sage MedWare. Refer to the Sage MedWare Installation Manual for detailed information on configuration of virus protection software.

Remote Access

Remote access to the Sage MedWare application is not supported.